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New Improvements to Your Advanced Shipping Notice!

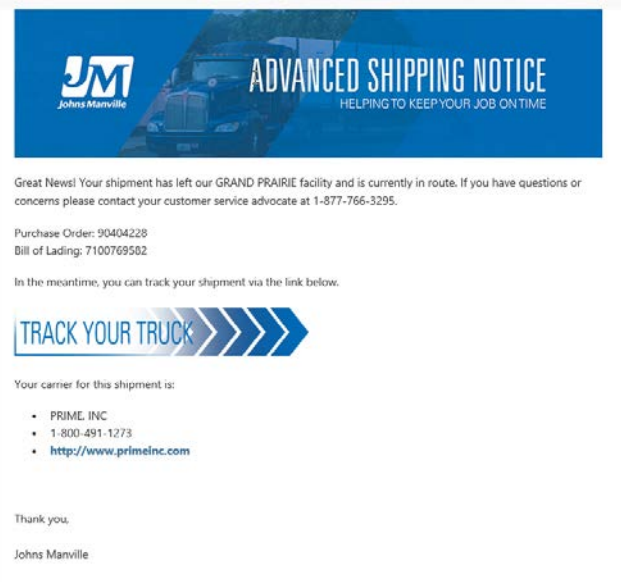
Johns Manville is pleased to announce the redesign of the Advanced Shipment Notification. As an industry leader, we are dedicated to providing continuous improvements in our service levels, including enhanced visibility into the status of your shipments.

The Advanced Shipment Notification will now feature customer PO data and carrier contact information that is unique to each shipment. Johns Manville will also utilize shipment tracking information, when available, that can be accessed by clicking the “Track Your Truck” link on Advanced Shipment Notification. Currently, Johns Manville is unable to provide tracking on all shipments as this functionality is limited to specific carriers. However, we do recognize the value of this information and are committed to expanding this service in the future.

Here you will see an example of the tracking functionality. If carrier tracking is not available on the shipment a link to track your truck will be excluded from the communication.

If you have any questions, please contact your Johns Manville Sales Representative or Johns Manville Customer Service Team.

Emily Gehrmann
Director, Commercial Operations



The screenshot shows an email template for an Advanced Shipping Notice. At the top left is the Johns Manville logo. To the right is a large image of a semi-truck with the text "ADVANCED SHIPPING NOTICE" and "HELPING TO KEEP YOUR JOB ON TIME". Below the image, the text reads: "Great News! Your shipment has left our GRAND PRAIRIE facility and is currently in route. If you have questions or concerns please contact your customer service advocate at 1-877-766-3295." This is followed by "Purchase Order: 90404228" and "Bill of Lading: 7100769502". A line of text says "In the meantime, you can track your shipment via the link below." Below this is a blue button with white text that says "TRACK YOUR TRUCK" and a right-pointing arrow. Underneath the button, it says "Your carrier for this shipment is:" followed by a bulleted list: "PRIME, INC", "1-800-491-1273", and "http://www.primeinc.com". At the bottom, it says "Thank you, Johns Manville".