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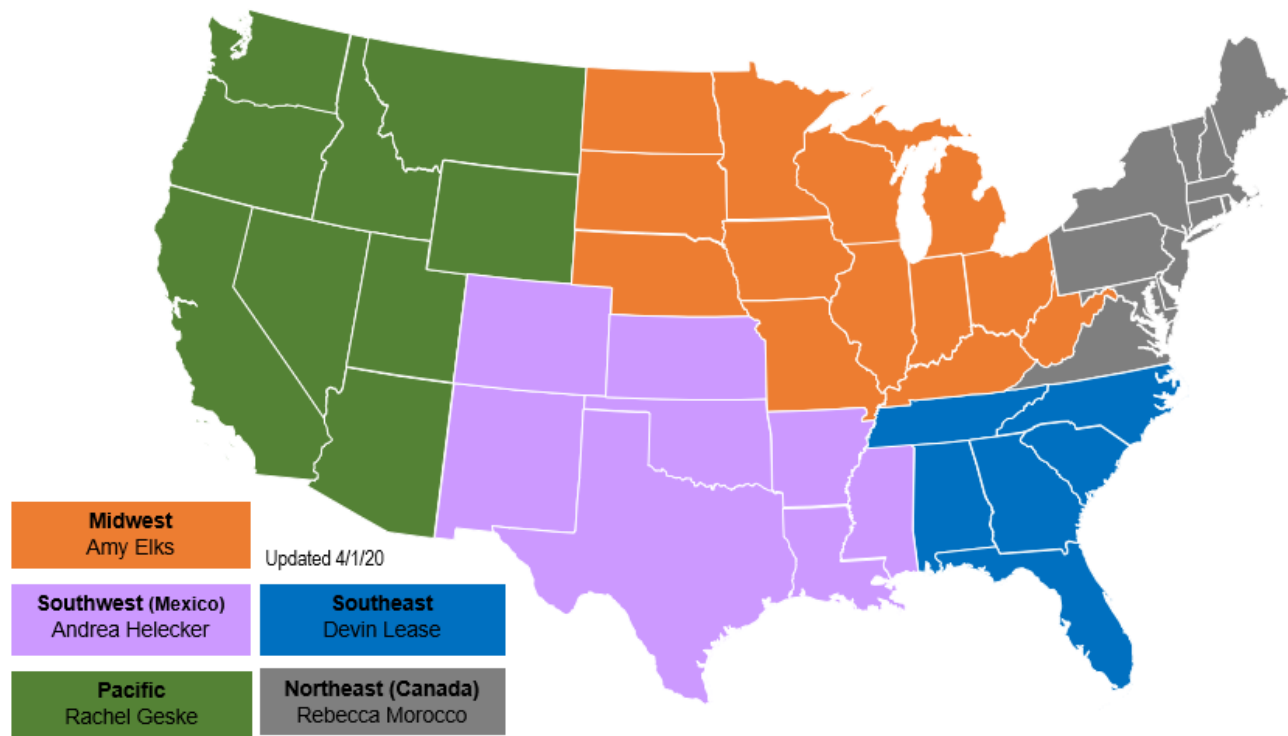
**Distribution:** Internal/External

### Guarantee Specialist Update

In an effort to better align the job responsibilities with titles, the Contractor Account Managers have changed over to Guarantee Specialists. A JM guarantee has many touchpoints beyond just the contractor, as such we've re-titled this position to better match the service that the person provides.

In addition to this title change Amy Elks has newly accepted a promotion as the Midwest Regional Accounts Specialist Supervisor and will be transitioning into her new role effective immediately. This change allows us to realign our service coverage area to ensure we continue to provide the highest level of service you have come to expect with Johns Manville. Please continue to reach out to us at 1-800-922-5922 Option 2.

Updated Guarantee Specialist Map Effective April 1st.



Thank you for your continuous support.