

# SUPPORT IS ALWAYS STANDING BY



## **INSULATION MADE EASY**

Projects aren't getting any simpler. But with TechConnect<sup>sM</sup> at your side, insulation is. We stand at the ready 24/7 with FREE online, oncall and onsite service. So lean on us for compliance answers, spec recommendations, technical product assistance and more. We'll help you get the job done right the first time.

## ONLINE

Spray foam troubleshooting videos and other on-demand insulation resources for a quick reference in the field.



## **ONCALL**

Professional, responsive consultation when you need it most.

1-800-654-3103

## ONSITE

Face-to-face support to ensure that no insulation issue stands in the way of getting the job done right.



Contact your Sales Territory Manager or Field Tech Rep.

## **EXPERT SUPPORT**

- Compliance assistance
- · Thermal, acoustical and fire performance guidance
- · LEED and energy-efficiency courses
- Installation recommendations
- · Health and safety information
- Spray foam certification program
- Technical product assistance
- Equipment troubleshooting
- Spray foam parts and service availability

## **BUILDING SCIENCE EXPERTISE**

Get the advice of an expert on building envelope questions and product solutions for meeting varying regional building codes.

### SPECIFICATION ASSISTANCE

Identify the right products and submit specification substitution requests.

WE'RE ON THE GROUND WHEN YOU NEED US.

JM.COM/TECHCONNECT 1-800-654-3103